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Daniel Dana Ph.D. (Overland Park, KS), is the founder of Mediation Training Institute International and an invited lecturer at universities and institutions worldwide. He is the author of Managing Differences. From the Back Cover Tips and Tools for Managers to Recognize, Prevent, and Resolve Conflicts—in Today's Higher-Stress Workplace

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Conflict Resolution Daniel Dana

(A former student once called him "Doctor Conflict," and the moniker stuck!) As the founder and managing director of the Mediation Training Institute International, Dr. Dana seeks to expand global awareness and use of non-adversarial methods for managing human differences - in the workplace and beyond.

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